

Heraeus

Recycling
at your fingertips.

myHeraeus

myHeraeus.com

myHeraeus.com

Recycling at your fingertips.

Precious metal recycling has always been associated with a lot of paper and time exposure – now it is finally easier. Our claim is to offer you the best solution for your challenge. Whether at work or on the way – the online platform myHeraeus.com helps you to optimize your workflow and keep track of everything. Digital, transparent, comfortable and intuitive to use.

The settlement process has been fully digitized, allowing a paperless process for the first time. Structured and user-friendly, the new online platform myHeraeus.com allows you to keep track of all processes – anytime, anywhere.



7 steps to fulfill your recycling needs

We want to make the recovery of precious metals as effective and comfortable as possible. We have summarized the new digital process for you here.



The material questionnaire is used to classify your material according to the waste legislation and determine the best process method possible at Heraeus.

Heraeus will prepare an individual offer for you, based on the information in the material questionnaire.

After a confirmation of the quotation, the order-specific details are reviewed and defined, in order to determine the following steps.

The delivery of the material takes place after release on the specified delivery date. In the goods receipt, the gross weight of the delivery is recorded.

Depending on the quantity and type of material, the best possible sampling process for your material is chosen and a representative sample is drawn to determine the precious metal content of the material.

Settlement can be made on the basis of Heraeus settlement values or on the basis of values determined in the exchange procedure.

The precious metal will be credited to your pool account on the specified due date.

Profit from the advantages



Transparency

Stay informed on the current status of your orders and maintain an overview of all your documents.



Independence

Enjoy the availability of the platform 24/7 – including the myHeraeus.com customer service team which are ready to assist you during regular office hours.



Convenience

Take advantage of our extensive online archive of all transactions and commissions, as well as the ability to reuse previous orders as a template.



Disposal process

Benefit your business in the disposal process by utilizing the additional information and material we offer on the platform.



Use the Platform, Free of Charge

Contact your personal account manager – we are happy to guide you through the registration process and the platform step by step. Afterwards you can use myHeraeus.com and enjoy its many advantages yourself.

Heraeus Deutschland GmbH & Co. KG
Global Business Unit Heraeus Precious Metals
Heraeusstrasse 12–14
63450 Hanau, Germany
E-mail recycling-service@heraeus.com
Web www.heraeus-precious-metals.com
www.herae.us/my